



ORGANISATIONAL PROFILE

BACKGROUND

Newcastle Rescue & Consultancy Pty Ltd have been offering safety training since 2011 and has grown into a competitive organisation that provides a variety of safety services to the Public Sector.

Newcastle Rescue & Consultancy Pty Ltd offers a wide range of Nationally Accredited safety courses across Australia and overseas.

Our training services include:

- Nationally Recognised Training
- Face-to-face training
- Custom training designed for large or small organisations
- Recognition of prior learning services
- Training needs analysis

Newcastle Rescue & Consultancy Pty Ltd have an extensive sales range of safety equipment and workplace essentials from highly regarded suppliers. We provide a quality service department for servicing, inspections and repair of safety equipment. Our teams' vast knowledge base and decades of experience is continuously utilised in both the public and private sectors for consultancy and standby services.

DIRECTORS

John Owen is the Managing Director of Newcastle Rescue & Consultancy Pty Ltd. He has an extensive Military background prior to serving with the NSW Emergency Services. John has many years of experience both training and working in the industries that are listed on our scope.

VISION STATEMENT

To give workers the adequate skills and knowledge to work safely within the workplace and return home at the end of their shift.

MISSION STATEMENT

Continuingly improving workplace safety practices for all industries through our knowledge, experience and professionalism.



FACILITIES

Newcastle Rescue & Consultancy Pty Ltd has fully equipped safety training, sales and service divisions.

For every training program we deliver, we utilise the most up-to-date resources required for the industry being taught (i.e. current training materials according to current business practices).

CONTINUAL IMPROVEMENT

Client services are continuously being improved through collecting, analysing and acting on relevant data. Newcastle Rescue & Consultancy Pty Ltd achieves this by:

- Collecting, analysing and acting on Training Evaluation feedback. A Training Evaluation Form is given to every student who undertakes training with our organisation.
- Keeping up to date with industry requirements through direct consultation with industry and Industry Surveys
- Keeping informed of industry changes through the Industry Skills Councils Newsletters
- Being involved with local and national training associations and organisations
- Establishing client needs through verbal communication within the classroom
- Holding monthly Quality & Compliance Meetings to ensure that we are monitoring and improving our services
- Providing students, industry, trainers and administration staff the opportunity to suggest improvements to our services by completing an “Opportunity for Improvement” form and acting on the suggestions made through our Quality & Compliance Meetings.
- Acting on complaints in an efficient and professional manner
- Benchmarking against other registered training organisations
- Holding internal Professional Development workshops for our training and administration staff
- Undertaking Professional Development through attending workshops and training
- Keeping our Trainers, Assessors and Administration staff up-to-date with changes within the industry through our monthly meetings
- Undertaking internal audits of our systems and processes

TRAINERS AND ASSESSORS

All training courses conducted at Newcastle Rescue & Consultancy Pty Ltd are facilitated by professional trainers who have formal vocational qualifications in teaching adult learning and hold a current Certificate IV in Training and Assessment.

In order to teach with Newcastle Rescue & Consultancy Pty Ltd our trainers are required to hold a minimum qualification to the level they are teaching (i.e. Certificate III in Business trainers have qualifications at Certificate III in Business or above).

All of our trainers and assessors are encouraged to undertake continual professional development to maintain their currency within the industry, this includes their teaching qualifications.



CERTIFICATIONS AND QUALITY ENDORSEMENT

ASQA Registration

In October 2014, Newcastle Rescue & Consultancy Pty Ltd applied to become a Registered Training Organisation (RTO) under the Australian Qualification Framework with the Australian Skills Quality Authority (ASQA). We were successful, RTO No. 41033.

Units of competencies that are on our Scope of Registration include:

- RIIWHS204D Work safely at heights
- RIIWHS202D Enter and work in confined spaces
- RIIRIS201D Conduct local risk control*
- MSMPER200 Work in accordance with an issued permit
- MSMWHS216 Operate breathing apparatus
- MSMWHS217 Gas test atmospheres
- PUASAR025A Undertake confined space rescue*
- PUASAR022A Participate in a rescue organisation
- PUAEME001B Provide emergency care
- PUASAR032A Undertake vertical rescue*
- PUAFIR215 Prevent injury
- HLTAID001 Provide cardiopulmonary resuscitation
- UETDRRF06B Perform rescue from a live LV panel
- PUAWER005B Operate as part of an emergency control organisation
- PUAWER008B Confine small workplace emergencies
- CPPFES2005A Demonstrate first attack firefighting equipment

**Units of competency are also completed as part of Certificate III in Mine Emergency Response and Rescue*

Certificate III in Mine Emergency Response and Rescue

- HLTAID003 Provide first aid
- PMAOHS211B Prepare equipment for emergency response
- PUAFIR207B Operate breathing apparatus open circuit
- PUAFIR316 Identify, detect and monitor hazardous materials at an incident
- PUAFIR320 Render hazardous materials incidents safe
- PUASAR024A Undertake road crash rescue
- RIICOM20D Communicate in the workplace
- RIIERR201D Conduct fire team operations
- RIIERR302D Respond to local emergencies and incidents
- RIIERR304D Respond to local emergencies and critical situations
- RIIERR301D Provide support for rescue operations
- RIIGOV201D Comply with site work processes/procedures
- RIIRIS301D Apply risk management processes
- RIIWHS201D Work safely and follow WHS policies and procedures

NB. All units of competency can be completed individually



Government

Newcastle Rescue has approval to deliver training and may apply for funding from the following funding programs:

New South Wales

- Department of Education and Communities (DEC)
- Smart and Skilled

Queensland

- Department of Education, Training and Employment (DETE)
- Certificate 3 Guarantee

South Australia

- Department of Further Education, Employment, Science and Technology (DFEEST)
- Skills for All

Australia Capital Territory

- Department of Education and Training
- ACT Skills List – Better Linkages Initiative

Victoria

- Department of Education and Early Childhood Development
- Victorian Training Guarantee Program

Tasmania

- Department of Education Tasmania
- Skills Tasmania

NETWORKS, ALLIANCES & MEMBERSHIPS

Newcastle Rescue & Consultancy Pty Ltd understands the importance of being actively involved within the training industry by attending industry workshops, being members of associations and by participating in training development. Following is an example of networks, alliances and memberships that our organisation has established.

Memberships and Associations:

- Vocational Education & Learning Group (VELG)
- Training.gov.au

Skills Service Organisations

- Skills DMC
- Service Skills Australia (SSA)
- Manufacturing Skills Australia (MSA)



Contact Details

Skills Service Organisations

Interim Organisations		
Organisation Name	Email Address	Phone Number
 Auto Skills Australia	info@autoskillsaustralia.com.au	(03) 8610 2500
 Manufacturing Skills Australia	info@mskills.org.au	(02) 9955 5500
 SkillsDMC national industry skills council	skillsdmc@skillsdmc.com.au	(02) 9324 8600

INSURANCE

Newcastle Rescue & Consultancy Pty Ltd has in place Professional Indemnity and Public Liability Insurance, as follows:

AON	
Policy Number:	1023336457
Professional Indemnity	1,000,000
Public Liability:	10,000,000

SALES AND SERVICE

Sales

At Newcastle Rescue & Consultancy Pty Ltd we offer a wide range of safety equipment including but not limited to:

- Work safely at heights equipment
- Confined space equipment
- Breathing apparatus
- Gas Detection equipment



Service

At Newcastle Rescue & Consultancy Pty Ltd we offer our inspections, servicing and repairs on a wide range of equipment including but not limited to:

- Gas detectors
- Safety equipment e.g. harnesses
- Breathing apparatus



CONCLUSION

Newcastle Rescue & Consultancy Pty Ltd brings together a range of expert resources under a skilled management team with the aim of working in partnership with clients and major organisations to help them achieve a competitive advantage by gaining highly skilled staff through training and assessment.

Newcastle Rescue & Consultancy Pty Ltd delivers a number of safety courses specifically targeting the Public Sector. By working with the best training provider, you obtain the best results.

The key features of our organisation are:

- Core business is education and training
- Established in the Public Sector since 2011
- A Registered Training Organisation since October 2014
- Operates nationally as a result of establishing networks, alliances and partnerships
- Training accredited by ASQA
- Government and Industry Accreditation that guarantees consistency and quality in the courseware and delivery of training services
- Training and assessing professionals who are committed to teaching and learning
- Proven track record resulting in a reputation for delivering quality services
- Training Package approved course materials, which meets industry standards
- Small class sizes to suit customer and client needs
- Skills audits, training needs analysis and tailored training
- All students receive a Certificate, Statement of Attainment or Statement of Attendance for all training delivered
- Recognition Services – mutual, prior learning, credit transfer
- Sales department with a wide range of quality suppliers
- Service and inspection department

**For information on training, sales, servicing, consultancy and standby
please visit our website: www.newcastlerescue.com.au
send an email enquires@newcastlerescue.com.au or phone us on [1300 356 686](tel:1300356686).**